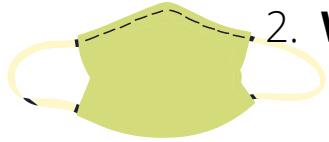




1. **Patient Contact** we will confirm appointments via phone call. Please complete your medical form & patient information form via the link on text/email



2. **Wear a mask** Please wear a mask to your appointment. We will provide a mask if you do not have one.



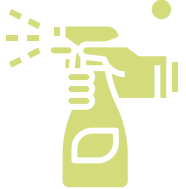
3. **Arrive at allocated time** Please do not arrive early for your appointment. If too early you may be asked to wait outside & phoned to return. Arrive on your own unless accompanying a child or a vulnerable patient. You can sign in using your phone when you arrive.



4. **Please use the hand sanitiser available-** we also have hand washing facilities.



5. **In the surgery-** your temperature will be taken by your clinician. You will be asked to rinse your mouth before treatment for 20 seconds. The clinician and staff will be wearing increased PPE- don't be worried, it's still us! We have also invested in Radic8 401 Virus Killer purification systems in each surgery; the system has a 99.99999% kill rate in a single air exchange.



6. **After treatment** Your clinician will make your next appointment. After aerosol generating procedures, the surgery will be left for 15 minutes before we disinfect & sterilise ready for the next patient.



7. **Contactless payments preferred** If making a payment please use contactless (limit £45) or applepay/googlepay if possible. Appointments & treatment plans will be emailed.



8. **Sanitise hands-** Please sanitise hands when leaving.